



MANAGED WIFI FOR MULTIFAMILY

About Dojo

Company founded in State College, PA
as an Internet Service Provider (ISP).

First property-wide managed WiFi
deployment.

1996

2002

2016

Began servicing the student housing
and multifamily markets.



THE NATION'S LEADER OF PROPERTY-WIDE MANAGED WIFI FOR MULTIFAMILY COMMUNITIES

- 20 States
- 250 Properties
- 250,000 Users



MEMBER





FRICITIONLESS, ALWAYS ON MANAGED WIFI IN BOTH NEW BUILD AND EXISTING PROPERTIES

- Conventional Properties
- Student Housing
- Senior and Assisted Living
- Affordable Communities

SPECIALTY PROGRAMS



Rescued
over 5,000 units



Connected
over 10,000 units

Apartment residents were asked what is important to them:

HIGH-SPEED INTERNET **91.7%**

PRE-INSTALLED WiFi **74.8%**

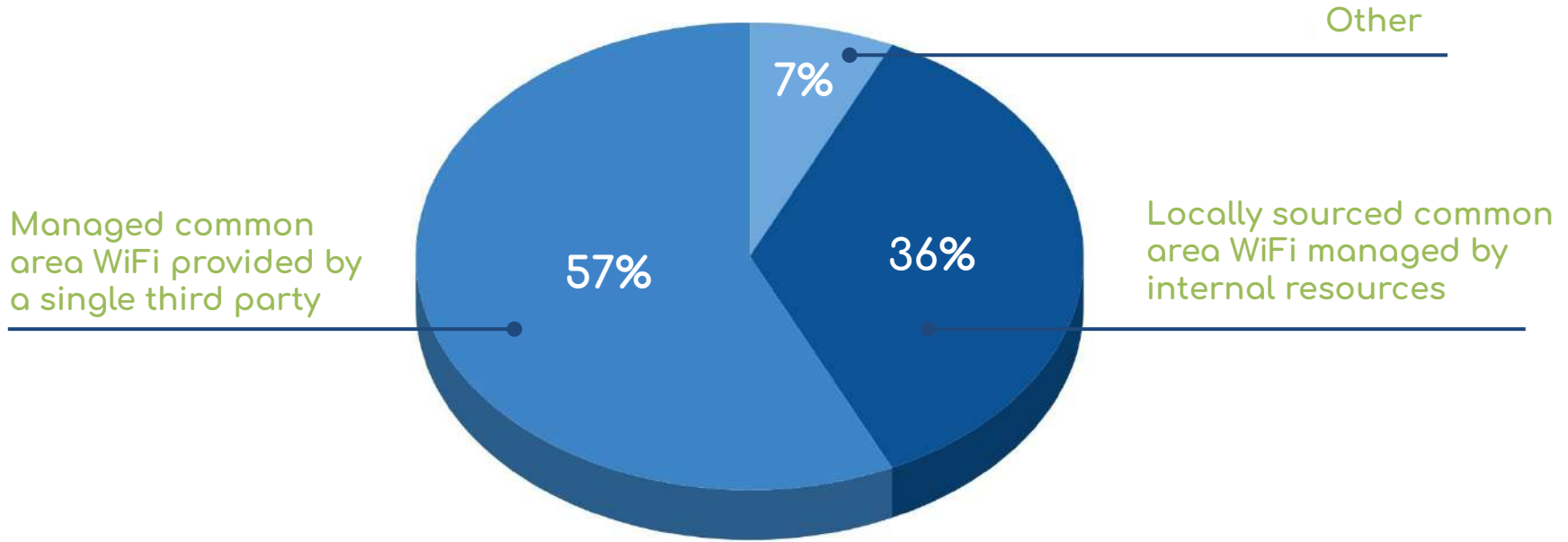
COMMUNITY WiFi **69.3%**

Source: The 2020 NMHC/Kingsley Associates
Apartment Resident Report

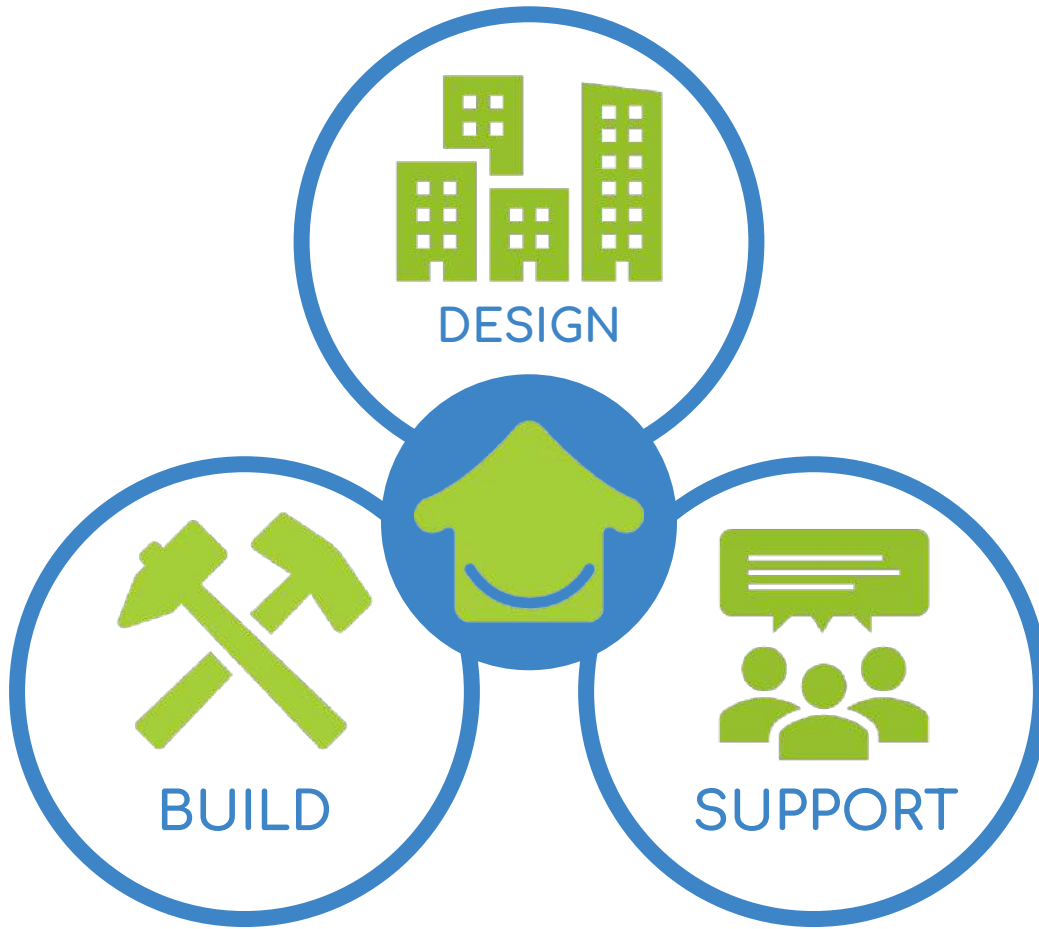


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Owners, managers & developers were asked what is their preferred approach to providing their residents with stable and responsive WiFi:



Source: The 2022 NMHC/Oneil Advisors Apartment Industry Technology Benchmarking Report





Outperforms Aruba,
Meraki, Extreme and
Mist WiFi 6 access points
in an independently
validated WiFi stress test

[CLICK HERE TO LEARN MORE](#)

4 ACCESS POINT
IN EVERY UNIT AND
COMMON AREA

2 FIBER BETWEEN
TELECOM CLOSETS

UPS BATTERY BACKUP
CELLULAR OUT-OF-BAND
CONSOLE SERVER

5 WIRED PORT
IN EACH UNIT

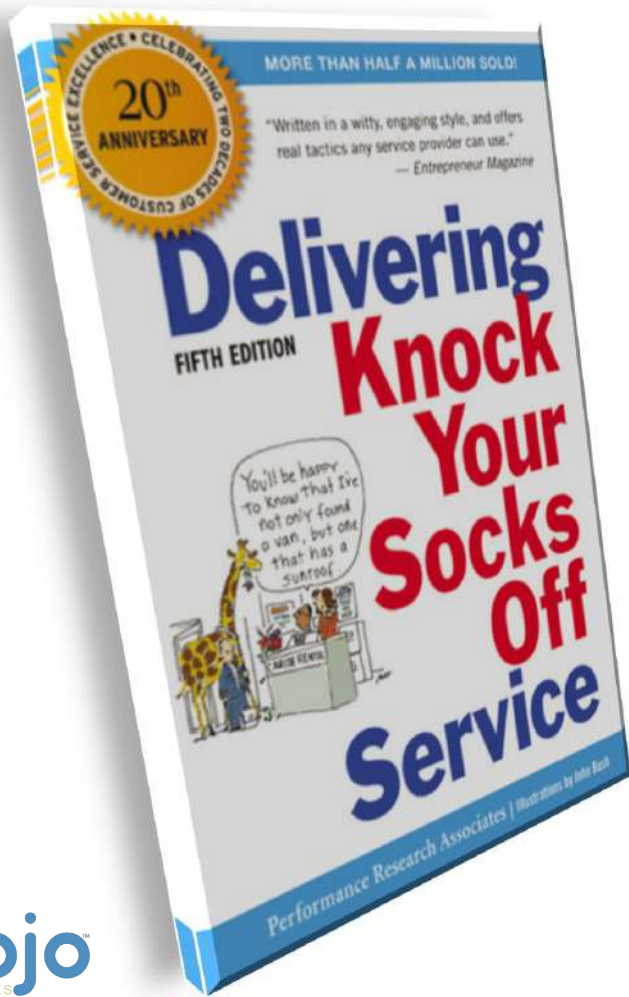
3 ETHERNET OR
FIBER HOME RUN
TO EACH UNIT

1 FIBER TO THE
PREMISES (FTTP)

YOU RETAIN OWNERSHIP OF THE NETWORK



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FANATICAL RESIDENT SUPPORT

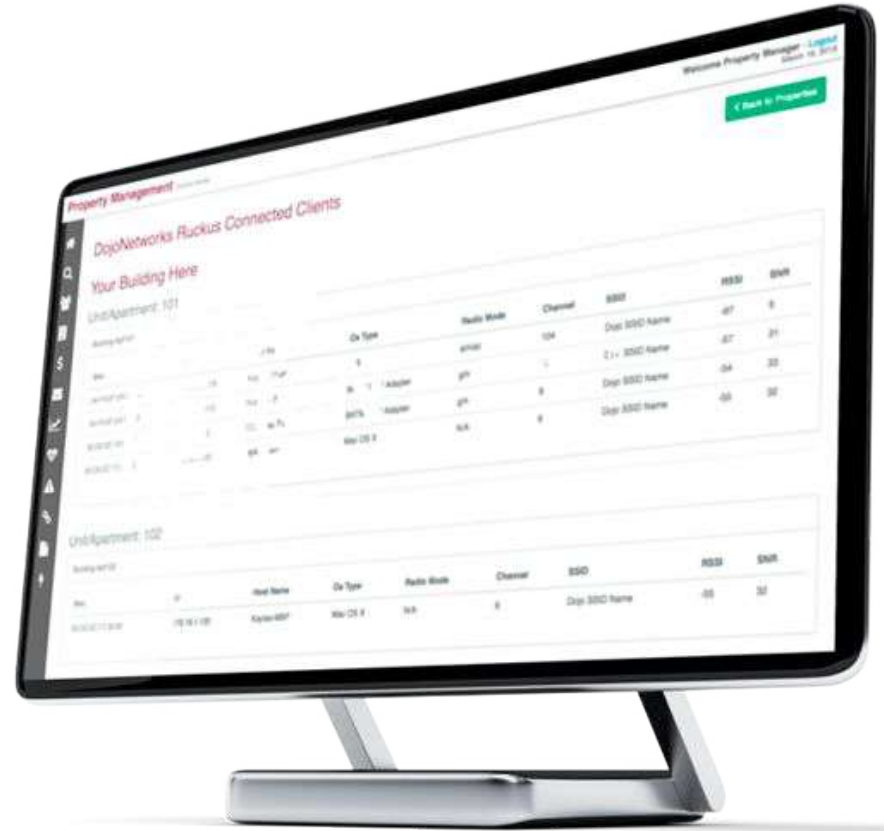
- The book is part of our employee onboarding process
- Less than .05% (1 out of 200 customers) opens a trouble ticket on an annual (12 month run) basis
- Calls answered in 15 seconds
- Tickets resolved in 8 minutes



ELEMENTO™

Our complete single screen customer management system

- PMS Integration
- Customer Monitoring
- Ticket Monitoring & Call Tracking
- Device & Network Monitoring
- Billing & Upgrade Management
- Bandwidth Monitoring & Provisioning
- Resident Messaging & Communication Tool

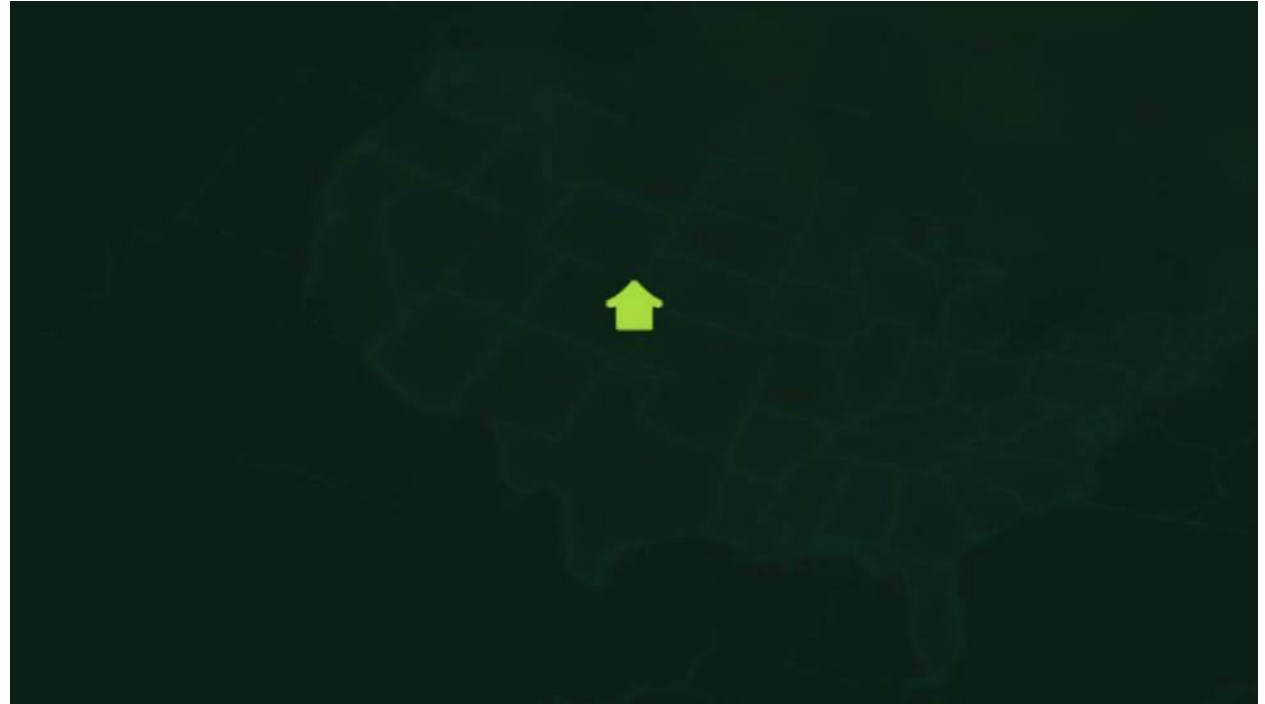


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TIMELINE FOR INSTALLING MANAGED WIFI



Click on the
play button
to see the
Dojo Difference



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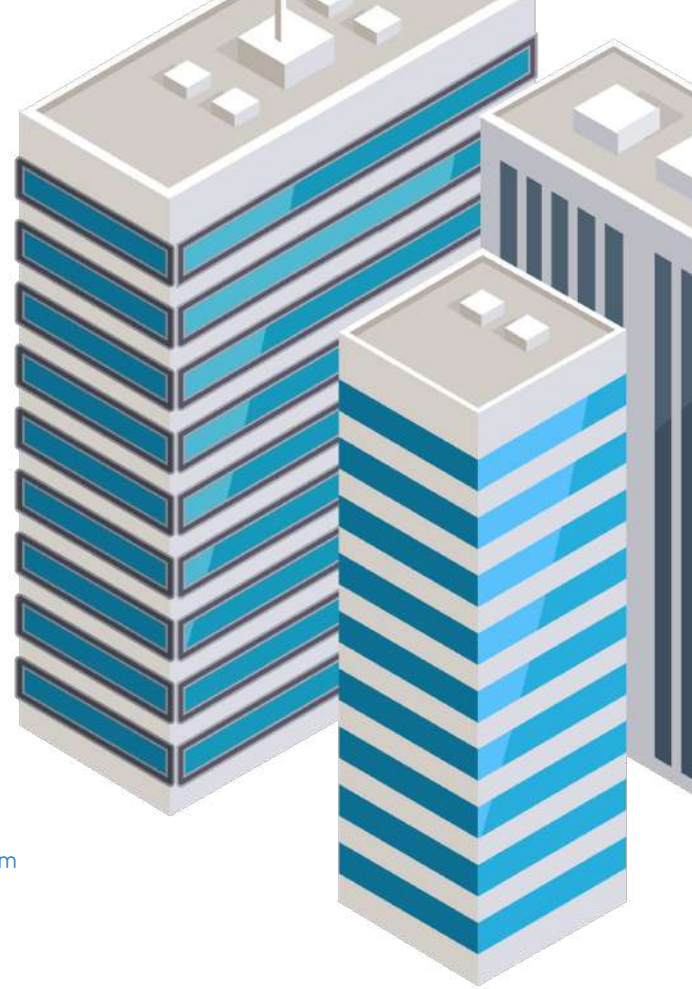
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